



सत्यमेव जयते

01C

न्यायालय मुख्य आयुक्त विकलांगजन
COURT OF CHIEF COMMISSIONER FOR PERSONS WITH DISABILITIES
विकलांगजन सशक्तिकरण विभाग / Department of Empowerment of Persons with Disabilities
सामाजिक न्याय और अधिकारिता मंत्रालय / Ministry of Social Justice and Empowerment
भारत सरकार / Government of India

Case No. 5787/1014/2016

Dated: 26 July, 2017

In the matter of:-

Shri K. Raghuram
38 B/Flat No. N "Shree Apartments"
Kalashetra Road, Thiruvanmiyur, Chennai - 600041

- 22543

Complainant

Versus

Airports Authority of India
Through the Executive Director
Rajiv Gandhi Bhawan, Safdarjang Airport
New Delhi - 110003

- 22544

Respondent

Date of Hearing: 11.07.2017

Present:

1. Shri K. Raghuram, Smt. Sasikala, Shri Aswin Siddartis, Ms. Shalini Rana, Advocate, HRLN on behalf of Complainant
2. Shri J.K. Goel, General Manager (HR), Ms. Maya Lavanier, General Manager (HR) and Shri V.P. Arya, Jt. General Manager (Law) on behalf of Respondent.

ORDER

The above named complainant Shri K. Raghuram had filed a complaint dated nil under the Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act 1995, hereinafter referred to as the Act regarding receiving the Admit Card through post one day later to the date of online examination against Advertisement No. 02/2012 & 02/2015.

2. The complainant in his complaint submitted that on 10.01.2016, the Airport Authority of India had conducted online examination for recruitment against Advt. 02/2012 & 2/2015 whereas he received the Admit Card only on 11.01.2016 i.e. after the examination was over due to delay in post. He had requested that there should be a re-examination conducted in his case by the respondent.

3. The matter was taken up with the respondent vide this Court's letter dated 29.04.2016 under Section 59 of the Act. In response, General Manager (HR), Airports Authority of India vide their letter dated 27.05.2016 submitted that total 30 posts of Junior Executive (HR) (18-Gen., 10-OBC, 01-SC & 01 ST) were advertised under Advt. 02/2012 & 02/2015 alongwith other categories and before the examination "Schedule for Online Examination under Advt. No. 02/2012 and Advt. No. 02/2015" was uploaded on AAI's website on 18.12.2015 well before the examination with the instructions that candidates may keep visiting website www.aai.aero for further details. Link was also provided on AAI's website on 28.12.2015 for downloading admit card. Mock test for candidates' practice alongwith online instructions were also made available on AAI's website from 29.12.2015 onwards for downloading admit card on his registered email ID i.e. krisraghu86@gmail.com. SMS could not sent to the complainant because he did not mention his contact number in the application form.

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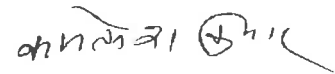
(कृपया भविष्य में पत्राचार के लिए उपरोक्त फाईल/केस संख्या अवश्य लिखें)
(Please quote the above file/case number in future correspondence)

4. Complainant, vide rejoinder dated nil had submitted that he had not visited respondent's website prior to the exams and the candidate who had applied for this exam in year 2012 was not intimated anything in writing and was simply made to wait for three years about combining the recruitment of year 2012 with that of the year 2015. He further submitted that in his online application format in 2012, there was no column provided for furnishing mobile number. Upon considering the respondent's letter dated 27.05.2016 and complainant's rejoinder dated nil, it was decided to hold a personal hearing in the matter. Therefore, the case was listed on 11.07.2017 for personal hearing.

5. During the hearing, representative of the respondent reiterated their submission submitted by them vide letter dated 27.05.2016. After hearing, it was revealed that in the advertisement of respondent it was nowhere mentioned that the exam will be conducted online, the case is disposed of with the following directions to the respondent, to be complied in case of persons with disabilities (PwDs):

- a. In future, if the respondent wishes to conduct any exam online, the advertisement for the recruitment should specially mention the same.
- b. to adhere to the stipulated minimum period of time gap required between the date of issuance of call letter and the date of examination.
- c. In the online application form, there should be a specific column for providing mobile number of the candidate to ensure that the respondent has appropriate channel of communication to update/intimate the candidates, specifically keeping in mind the special needs of the persons with disabilities. Further special efforts are also requisite on the part of the respondent to ensure that since persons with disabilities have special needs therefore, specific guidelines should be incorporated in the scheme of examination to ensure proper communication regarding updation/changes, if any, in the recruitment process, to such PwD candidates.

6. The case is disposed off.



(Dr. Kamlesh Kumar Pandey)
Chief Commissioner
for Persons with Disabilities